

BREMER COUNTY

VA Van Coordinator

Phone Number: 319-596-5800

PASSENGER RULES

- Veterans riding this van **CANNOT** collect travel pay
- Call your driver's cell phone if there are unscheduled appointments or delays in your appointments, **THE VAN WILL DEPART IF YOU CAN NOT BE LOCATED**
- You must wear seat belts at all times – NO EXCEPTIONS
- Only pick up and drop off from VA destination following established routes
- No large carry ons - only articles small enough to be held on your lap or under the seat
- Not smoking, chew tobacco, drink alcohol
- No foul language
- No weapons, drugs or illegal substances
- Good hygiene is expected. If you have bedbugs/lice, you cannot ride the van
- Do not distract the driver
- Van drivers are not allowed to aid loading or unloading passengers
- Van drivers can not be an escort/witness for patients receiving sedation or needing an attendant

**Any abuse of this transportation system or refusal to follow these rules
can result in removing the passenger's privilege to use this service.**